



## Charter Information



**Your charter** - Normal joining time for is 17:00 hrs, if you arrive earlier you are welcome to leave your luggage with us, but we would request that you let us continue with the preparation work for your charter.

**Arrival transfer** – Transfers from/to Tenerife South airport are included, but we do ask that you ensure that you book a flight that arrives between 10:00 and 18:30 on the Friday\*. Outside these hours we ask that you arrange a taxi to the marina.

\* We may agree with you to do a non-standard handover day – please contact us for further details.

**Victuals** – We provide a basic welcome pack which includes a bottle of wine, some olives, loaf of bread, tea, coffee, sugar, some breakfast cereal, milk and butter. A full charter pack is available on request.

**Welcome Drink** – We hold a welcome drink on the Friday evening at 18:30 – another good reason to arrive prior to 18:30!

**Fuel & moorings** – A quarter of a tank of fuel (enough for a normal week) and mooring fees in the base marina are included. If you use more than a quarter of a tank we ask that you refuel – or we can do this for you at a cost of E25 + fuel. Please remember to monitor the amount of fuel in your tank during the week.

**Licensing / Ships Papers** – As you are chartering a commercial Spanish flagged boat you will have to complete a form for yourself and your crew which lists your qualifications and also all the passport numbers. You take this into the Capitanaire's office with the ships papers in every marina/harbour you visit. You may also be stopped by the Guardia Civil (police) – again just hand them this paperwork.

You will also need to make sure that you have your ICC with you, or if not a UK citizen (or living in the UK) a licence from your own country (contact us for further information).

**Problems with your yacht** – If you are unfortunate to have a problem with your yacht please ring us on +34 676 496 091 for assistance. If it is a minor / non life threatening problem please wait until the next morning.

If you have a problem with the engine please call us first, if you can, for advice. If you call a "pan-pan" the lifeboat will attend, but there will be a charge.

There is also a defect sheet in your charter pack – please use this to list problems (including changing the gas bottle).

**Bedding & towels** – All bedding, bed linen and a towel are provided. Please make sure that you let us know if you suffer from allergies as we provide feather pillows as standard.

**Showers** – There is a shower in our base marina. Other marinas we visit also have showers, but you may be in a fishing harbour or on an anchor for one or two nights which do not have shore facilities. However, there is a good shower on all our boats.

In the base marina the switch to the water heater is sometimes turned off – remember to make sure it is switched on before you go in! Please let us know if there is a fault with the shower in the base marina so we can report it.

**Recommended clothing** – The climate in the Canaries is temperate. You are recommended to bring with you shorts and t-shirts, a jumper/cardigan, long jeans/trousers and jumper for the odd cooler evening, shoes with non-marking bottoms for use on the boat, swimwear and something for dinners ashore. As the boat has limited storage space a sailing bag / holdall is the most suitable luggage.

**Waterproofs** - We lend you a shower / wind proof jacket (normally only needed for the sea spray). Please give it back to us on the Thursday evening.

**Sun protection** – Sun glasses, sun hat and non oily sun cream are a definite must!

**Music / DVD** – there is a CD on the boat (and a DVD player on Club Class boats), so please bring with you a CD / DVD or 2.

**Mobile phone charging** – There is a 12v “cigarette” style socket on board the yacht which is live even when sailing, and a 240v socket (Spanish type) for when connected to shore power.

**Health care** – Health care in the Canary Islands is good, but it is a good idea to collect the EHIC form from your local post office or online at [www.ehic.org.uk](http://www.ehic.org.uk).

**Seasickness** - It is advisable to bring with you a seasickness remedy if you have suffered in the past. There is a local chemist in the town of Las Galletas – ask us where it is at the Friday night drink.

**Money exchange** - Facilities are available at the airport to change Travellers Cheques and Cash, but it is advisable to change sufficient money into Euros prior to your departure from the UK to take care of initial expenses. Please note that your passport will be required for identification. There are also cash machines available in the vicinity of the marinas we visit – ask us for their location.

**RYA Publications, Course Notes, Log Books** - Can be purchased through Club Sail.

**Departure** - We will give you a empty box on the Thursday evening – please can you put all the food (including the tea and coffee containers) in it before you leave the yacht.

We would also appreciate it if you could strip your bed, and put the bedding and towels in an empty pillowcase.

Please can you be ready to vacate the boat by 09:00. If you have a later flight and wish to go off for the day we are happy for you to leave your luggage with us.

Please can you complete the “Departure Form” inside your charter pack and hand to a member of our staff so we can plan your transfer to Tenerife South airport. We ask that you book a return flight that leaves after 12:30 so we can take you to the airport on the Friday morning (first departure is at 10:00). If your flight is earlier than this we can order you a taxi – again please ask one of our staff.

**Gratuities** - There is no requirement to give gratuities to any member of our staff.